1 2 3 4 5 6 7 8	JAMIE A. GLIKSBERG* CAMILLA B. TAYLOR* LAMBDA LEGAL DEFENSE AND EDUCATION FUND, INC. 105 West Adams, 26th Floor Chicago, IL 60603-6208 Tel: (312) 663-4413 Counsel for Plaintiffs Other Than Santa Clara County * Admitted pro hac vice	LEE H. RUBIN (SBN 141331) MAYER BROWN LLP Two Palo Alto Square, Suite 300 3000 El Camino Real Palo Alto, CA 94306-2112 Tel: (650) 331-2000 Fax: (650) 331-2060 lrubin@mayerbrown.com Counsel for Plaintiffs
10	IN THE UNITED STATES DISTRICT COURT	
11	FOR THE NORTHERN DISTRICT OF CALIFORNIA	
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14	CITY AND COUNTY OF SAN FRANCISCO,	No. C 19-02405 WHA Related to
15	Plaintiff,	No. C 19-02769 WHA No. C 19-02916 WHA
16	VS.	DECLARATION OF MODESTO
17	ALEX M. AZAR II, et al., Defendants.	VALLE, CHIEF EXECUTIVE OFFICER OF CENTER ON
18	STATE OF CALIFORNIA, by and through	HALSTED, IN SUPPORT OF PLAINTIFFS' MOTION FOR
19	ATTORNEY GENERAL XAVIER BECERRA	
20	Plaintiff,	TO DEFENDANTS' MOTION TO DISMISS OR, IN THE
21	VS.	ALTERNATIVE, FOR SUMMARY JUDGMENT
22	ALEX M. AZAR, et al.,	Date: October 30, 2019
23	Defendants.	— Time: 8:00 AM
24	COUNTY OF SANTA CLARA et al, Plaintiffs,	Judge: Hon. William H. Alsup
25	vs.	Trial Date: None Set Action Filed: 5/2/2019
26	U.S. DEPARTMENT OF HEALTH AND	
27	HUMAN SERVICES, et al.,	
28	Defendants.	
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Decl. of Center on Halsted in Support of Plaintiffs' Mot. for Summ. Jdg. and in Support of Their Oppn. to Defendants' Mot. to Dismiss or, in the Alt., for Summ. Jdg. (Nos. 19-2405 WHA, 19-0276 WHA, 19-2916 WHA)

I, Modesto Valle, declare:

- 1. Center on Halsted is a 501(c)(3) non-profit organization based in Chicago and incorporated in Illinois. Center on Halsted is a comprehensive community center dedicated to securing the health and well-being of the LGBT people of the Chicago area. More than 1,400 community members walk through our doors each day for a range of social and/or direct service engagements.
- 2. As a comprehensive community center dedicated to advancing community and securing the health and well-being of LGBT people in Chicago, Center on Halsted provides programs and services for the LGBT community, including case management, lunches, job development, social programing, and housing for seniors; housing, meals, counseling, and leadership development for youth; and anti-violence services. Center on Halsted provides a wide range of behavioral-health services for all ages, including gender-transition-related counseling, individual and group therapy, anti-violence crisis counseling, and HIV-related healthcare, including HIV testing and linkage to Pre-Exposure Prophylaxis or PrEP, which is extremely effective at preventing HIV transmission. Center on Halsted will soon be expanding the breadth of healthcare services that it provides via the opening of its own Health and Wellness Clinic, likely within the next year.
- 3. Community members not only obtain services from Center on Halsted, they also access healthcare services from a range of other community based organizations and agencies, including religiously-affiliated organizations. For example, seniors who are served by Center on Halsted currently access services through Catholic Charities and religiously-owned hospitals and care facilities, organizations that receive federal financial support for their programs and services. When these seniors encounter problems with service agencies, including denial of healthcare services based on their LGBT status or identity, Center on Halsted intervenes to advocate on the patrons' behalf. Center staff communicate with agencies informing them of their legal obligation to ensure that LGBT people who Center on Halsted serves have the ability to secure healthcare services on equal, nondiscriminatory terms. When agencies deny services to LGBT individuals, word spreads among community members, causing many of those who the Center on Halsted serves to be fearful of also being discriminated against by these organizations.

- 4. I have been the Chief Executive Officer of Center on Halsted since 2007 and have been instrumental in establishing many of the programs that are offered through the Center, including bringing several landmark efforts to the Center, such as the first LGBTQ-friendly affordable housing project for Seniors and the HIV/AIDS and STI Program. I attended DePaul University and Notre Dame's Seminary School. In addition, I hold certificates in nonprofit management from Harvard Business School and Northwestern University's Kellogg School of Management. I was recently appointed to the CenterLink Board of Directors and have served on the board of the NAMES Project Foundation, Equality Education Project, City of Chicago LGBT Health Council, Illinois Violence Prevention Authority Board, City of Chicago Employment Task Force, Welcoming Committee NATO, Illinois HIV/AIDS Advisory Council, Board Member of Horizons Community Services and the Chicago Children's Choir. I submit this declaration in support of Plaintiffs' Motion for Summary Judgment and in support of their opposition to Defendants' Motion to Dismiss or, in the alternative, for Summary Judgment.
- 5. Unless enjoined, the impact that the Denial-of-Care Rule will have on the patrons and clients whom Center on Halsted serves will be profound. People across nearly every demographic and along the entire spectrum from closeted to fully out come through Center on Halsted's doors to be in a space where they feel safe in the entirety of their authentic selves. What Center on Halsted provides is a space where judgement is not passed, nor services withheld based on personal prejudice. Center on Halsted is also a place where people do not have to sacrifice safety or delay healthcare out of fear of being told that who they are does not meet someone's moral or religious standards. If there is one thing that the 1,400 people walking through our doors have in common, it is that they know they are welcomed, whether that is to join a community group, hear a lecture, receive mental-health services, participate in a family group, take in an art show, use a computer, get an HIV test, or just relax. From our experiences serving our community, the Denial-of-Care Rule will cause the people Center on Halsted serves to feel a greater need to hide their identities and same-sex relationships when accessing healthcare services from healthcare providers outside of Center on Halsted out of fear that the healthcare providers may have religious objections to serving LGBT people. Causing clients to omit potentially vital parts of their life history may result

in a misdiagnosis and an incomplete or inappropriate treatment or recommendation. Staying in the closet may also lead to greater isolation, which is harmful in itself and negatively affects an individual's health and well-being.

- 6. The Denial-of-Care Rule will evoke trauma and fear among members of our community, resulting in increased demand for Center on Halsted's LGBT-affirming mental-health counseling. This will especially impact transgender and behavioral-health services that Center on Halsted currently provides. The additional demand for services and advocacy caused by discrimination resulting from the Rule will strain Center on Halsted's resources.
- 7. Center on Halsted will likely see an increased need for behavioral health services, especially for LGBT homeless youth who are particularly vulnerable, as many have been kicked out of their homes before encountering rejection or other discriminatory treatment by a healthcare provider. When at-risk youth experience additional rejections and denials of care by their healthcare providers, the very people whom they reach out to for support in their most vulnerable moments, they are more likely to engage in high-risk behaviors and will thus require Center on Halsted's services more often and in a greater state of trauma. With the Denial-of-Care Rule in effect, Center on Halsted may have fewer ways to mentor these youth away from high-risk behaviors when the availability of complementary support, such as replacing the familial and community safety nets with ones using social services, is reduced by discriminatory denials of service.
- 8. The Rule will also cause added stress on LGBT clients for whom accessing social services will be like stepping into a minefield. This will mean that Center on Halsted will need to re-examine all referral linkages, which will become increasingly difficult as the Denial-of-Care Rule will empower individuals within agencies to discriminate. In effect, this reduces the already severely damaged trust that LGBT clients especially young clients have, which is troubling as trust is necessary for a client to reach out for help. For example, if a young client fears that a once trusted organization may have a healthcare provider or gatekeeper whose religious beliefs about the child's gender identity reflects those of the adults who abused and abandoned them, it keeps the young person in a state of heightened vulnerability.

9. Center on Halsted is also seeing a rise in the numbers of requests for gender transition letters from our behavioral-health department. Transition letters are written by qualified Behavioral Health staff on behalf of Transgender clients seeking gender confirmation surgery. The rise in requests is likely because some transgender clients are growing more afraid of harassment, denials of care, and elongated procedures intended only to obstruct their access to transition-related care. Center on Halsted's behavioral-health staff also anticipate that already disproportionately high suicide rates within the transgender community will climb if there is a return to more obstacles to transition-related options.

10. Center on Halsted will need to educate the community about the Denial-of-Care Rule in particular in order to inform clients of the additional steps clients may need to take in order to determine whether particular providers are competent and affirming. If the law takes effect, we are likely to see an increase in reports of LGBT people being denied services. Between the Transgender Military Ban, the denial of gender self-determination for school children, and this Rule, LGBT people are negatively affected on multiple levels, which will require designing multi-level responses to address individual, interpersonal, systemic, and cultural impacts.

11. For instance, in addition to direct services, Center on Halsted provides training to healthcare professionals across fields. Due to increased stigma and discrimination, a lack of LGBT affirming healthcare options, and increased denials of care, the Denial-of-Care Rule will increase healthcare disparities affecting the LGBT community. For over a decade, Center on Halsted has invested heavily in training and providing technical assistance to the healthcare industry in Chicago related to learning to work toward ensuring equitable services to the LGBT community. The Denial-of-Care Rule will require us to re-write these training programs and any related materials as well as require us to reach out to healthcare organizations and businesses in the Chicago region to re-train their personnel. The Denial-of-Care Rule thus undermines our mission of maintaining nondiscriminatory healthcare environments at these institutions and forces us to redirect resources to retraining and ensuring that these healthcare organizations and businesses retain and reinforce their nondiscrimination requirements. Some of the training programs we have offered were funded through government grants such as the Victims of Crimes Act grant.

12. As a result of the Denial-of-Care Rule, LGBT people and people living with HIV in Illinois will be at a higher risk of lacking culturally competent healthcare providers who will not further traumatize them or exacerbate the reasons that they sought healthcare in the first place. Increased discrimination against LGBT clients creates a need for more and longer training engagements. In fiscal year 2017, Center on Halsted trainers provided twenty-five trainings to nearly 600 health and safety professionals. The Denial-of-Care Rule frustrates Center on Halsted's work in this area as it could prevent Center on Halsted from teaching and achieving its pillar principles that are based on a client-centric, nondiscriminatory approach to healthcare, including teachings that religious-based objections to treating LGBT clients, and the negative treatment of LGBT clients and clients living with HIV, can significantly and adversely alter a client's health and well-being without potentially violating the Rule. When healthcare providers affirm negative messaging about clients' self-worth, particularly during clients' most vulnerable moments of need for health-related care, clients' confidence and trust in the medical care that they receive is eroded, negatively affecting their health and well-being because they are less likely to seek care for their medical needs and by the time they do seek care, their conditions are often more acute.

13. Related to gender transitions, Center on Halsted is concerned about the Denial-of-Care Rule's preamble that characterizes transgender-affirming care as "sterilization." Much of transgender-affirming care has no impact on reproductive function or may have merely an incidental impact on reproductive function. For many transgender individuals, gender confirmation surgery is a treatment for gender dysphoria, but it is not done for the purpose of preventing procreation. Bodily autonomy is of paramount importance to everyone, including transgender individuals. While impacts on reproduction may be an incidental effect of some transgender-affirming care, such treatment is *not* sterilization.

14. Center on Halsted is working on opening its own health and wellness clinic that will include behavioral health treatment, therapy, counseling, anti-violence and youth programming, HIV-related healthcare services, PrEP services and access, additional gender-transition-related care options, and referral services to outside organizations for clients seeking healthcare options that Center on Halsted does not provide. This will be another investment Center on Halsted makes in

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our community, one that is particularly important as more providers use religious-based objections to providing PrEP and other medications as a way to not serve the LGBT community.

15. The Denial-of-Care Rule will empower broad discrimination. We have heard from clients, for example, that their requests for prescriptions like PrEP were rejected because healthcare providers outside of Center on Halsted stated that providing such treatment was contrary to their moral beliefs and would, allegedly, promote "promiscuous" lifestyles and even 'gay sex' generally. Such denials of care could also lead to a rise in PTSD symptoms in those who survived the AIDS epidemic and watched friends and loved ones suffer and die when they were refused treatment within a milieu of fear which was in part perpetuated by the federal government. For clients who may have been reluctant to ask in the first place, being told that the provider morally opposes PrEP may lead the client to leave without the medication and not seek out another provider. This could impede realization of the state's Getting to Zero goal with respect to HIV transmission, which has been showing great promise, and increase the length of time and likelihood of seeing the end of the spread of HIV. This type of discrimination will increase as a result of the Denial-of-Care Rule.

16. In the weeks leading up to, and in anticipation of, the issuance of the Denial-of-Care Rule, Center on Halsted's staff devoted and since then continues to devote increased resources to strategize ways to combat negative effects from the Rule and to work with staff to develop community education options. Center on Halsted has already conducted additional "Know Your Rights" internal staff development sessions regarding discrimination against LGBT people; sent and prepared staff to attend meetings and events with other LGBT stakeholders in the city; and held internal training for staff to manage the added strains on the mental health of our clients. Center on Halsted needs to educate its community about the Denial-of-Care Rule, which erodes their confidence in the healthcare system and puts their lives and the lives of their loved ones in potential jeopardy. Center on Halsted needs to continue messaging the community about Center on Halsted's commitment to serving all clients in a non-discriminatory and welcoming manner and notify its clients that the Denial-of-Care Rule will not change Center on Halsted's commitment to providing exceptional healthcare services to all members of the community. Center on Halsted will continue fighting for its clients' rights, including, for example, advocating with other entities on behalf of

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transgender clients who seek treatment for gender dysphoria, but who are denied such treatment due to providers' religious or moral objections to treating transgender clients. Center on Halsted must now devote more resources to working with outside providers and organizations to remind them of the importance of providing healthcare to all clients on non-discriminatory terms. Center on Halsted also must conduct additional internal, staff training to address and assist in managing the added strains that issuance of the Rule has already caused to Center on Halsted's staff and the people they serve. Further, Center on Halsted will ramp up its work at the intersections of identity and health, particularly focusing on transgender people of color, who already live in areas less likely to offer an array of healthcare options. The Denial-of-Care Rule thus already has required, and will further require, considerable diversion and additional expenditure of Center on Halsted's resources, and frustrates Center on Halsted's mission.

17. The Denial-of-Care Rule further adversely impacts Center on Halsted by necessitating the diversion and reallocation of resources in order to provide referrals to clients that it does not have the resources to treat either because Center on Halsted has reached its capacity for new clients (especially in the behavioral-health departments) or because the client requires treatment in a specialty that Center on Halsted does not have. These types of referrals are routine at Center on Halsted where our healthcare work focuses on behavioral health. The Denial-of-Care Rule will require Center on Halsted to expend more resources vetting healthcare providers within its referral network. Further, if a provider to whom we refer clients refuses to treat our referred clients, such a Denial-of-Care is gravely harmful to our reputation, a reputation that Center on Halsted invests heavily in with our clients, as it is essential to client trust. The Denial-of-Care Rule will make it significantly more difficult and resource-intensive for us to locate and monitor appropriate referrals. With an increase in referral requests as a result of the Denial-of-Care Rule, Center on Halsted will need to allocate additional staff time to pre-screen service referrals to ensure that staff are sending clients to LGBT-affirming providers and not to providers who themselves or whose staff would cause additional harm to Center on Halsted's clients. Moreover, Center on Halsted's staff will experience the indignity of discrimination themselves as they attempt to advocate for those whom Center on Halsted serves when healthcare providers interpret the Denial-of-Care Rule as permitting

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them to deny healthcare services to LGBT clients and refuse to even refer LGBT clients to other resources. The Rule will increase Center on Halsted's operating costs and will take a toll on the health and well-being of the LGBT community that it serves.

18. Center on Halsted's job-recruitment process will be adversely affected in terms of being able to best serve the LGBT communities of Chicago. Center on Halsted would have to devote both programmatic and human-resources time to re-writing job descriptions and interview protocols to adhere to requirements under the Denial-of-Care Rule. Center on Halsted's inability under the Rule to inquire about a job applicant's willingness to treat all clients with equal dignity and respect regardless of the clients' sexual orientation or gender identity will be extremely harmful to Center on Halsted's reputation and mission. The LGBT community is not monolithic. Similarly, for instance, to how the term "Asian" encompasses many identities and cultures, LGBT is used as an expedient way to describe an otherwise incredibly diverse population. There are, for instance, lesbians who deride transgender women. It is not inconceivable that such a lesbian would seek employment at Center on Halsted and, without appropriate policies to inquire about her alignment with Center on Halsted's mission, could be hired. This would erode the very mission of Center on Halsted. To not be able to ask an applicant if they object to any part of Center on Halsted's mission would leave our communities exposed to mental and physical harms, in direct opposition to Center on Halsted's mission. Currently, for instance, Center on Halsted asks "what about the Center" attracts you as well as what experience the applicant may have working with LGBT communities. An inability to probe in connection with such questions would send a message that Center on Halsted is not interested in hiring and retaining a group of people committed to the LGBT community. Explaining this to our community would also divert already stretched resources. A similar issue of mission erosion would arise in working with volunteers.

19. One of the most disconcerting aspects of the Denial-of-Care Rule is the requirement to open confidential medical records to OCR upon its request and the fact that certain confidentiality requirements may not operate under the Rule. OCR's access to clients' medical records, especially given the recent creation of the "Conscience and Religious# Freedom Division," sends a harmful signal to LGBT individuals that their medical records and well-being are vulnerable to

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discrimination and misuse. This will have a chilling effect on clients' decisions regarding whether to access Center on Halsted's services. Though it is good that LGBT rights have progressed so far so quickly, this means that many LGBT people remember when information was used by the government to harm individuals in the community. The Denial-of-Care Rule will erode the trust of our communities and could lead to a return to closeted life for some. Hiding out of fear of government intrusion in one's life is a far stretch from democratic ideals.

20. The impact on the behavioral-health department will be significant. Each year, the department receives nearly 150 applications for 8 internship positions because so many students want to learn how to provide the LGBT affirming therapeutic interventions that this anchor program has developed since the founding of Center on Halsted. The department also brings on new staff and contract staff. As part of their therapeutic practice, the behavioral health team asks a therapist if they are comfortable disclosing their sexual orientation and gender identity as this is an important and crucial way to establish trust. If asking this question is no longer an option, the model will be compromised.

21. Similarly, if the HIV/AIDS & STI department hires someone who refuses to offer services by not providing HIV/HCV tests to parts of the populations served by Center on Halsted, then that person's salary is in effect wasted, while other staff members, already overworked, will be burdened with having to make up the tests if that objector decides to remain with Center's testing services. Additionally, any reception staff that works on intake for behavioral health could try to use the Denial-of-Care Rule to opt out of working with a client. Given that people making religiousbased objection to assisting clients may not be required to report their actions, Center on Halsted may never know if a new client was turned away or why a long-term engaged client stopped engaging. Furthermore, even if Center on Halsted could afford to hire duplicative staff to try to protect against clients being turned away, which it cannot, there would be no way of ensuring that even the duplicative, "extra" staff would not also discriminate against clients or deny them medically necessary treatment.

22. The absence of an emergency exception is also of deep concern. If, for instance, a behavioral-health client, a homeless youth, a senior from the Center's Town Hall Residence, or any

other patron experiences an extreme situation requiring an ambulance, operations, reception, and direct-service staff are currently expected to respond immediately. Current staff understand it is their obligation to respond, but the Denial-of-Care Rule threatens that understanding. The absence of an emergency exception could mean that a client in crisis remains in a prolonged state of crisis, potentially causing greater harm to that person or persons around them. This could be as a result of emergency care services exercising religious objections to assisting clients at our Center or even Center staff refusing to abide by their mandated-reporter status that requires them under the Health Insurance Portability and Accountability Act to assist clients in need of emergency care, including calling an ambulance when necessary.

23. In addition to concerns about not being able to appropriately select and supervise staff who work directly with clients, we are also concerned about other personnel that we hire at Center on Halsted, including, for instance, custodial staff. Center on Halsted's Code of Conduct includes the requirements for anyone in the building, including staff, volunteers, interns, and patrons, to provide "considerate and respectful treatment and care" (devoid of "rude, discourteous or raucous behavior") from "experienced, professional, and responsive staff" who extend "participation in services and programs without regard to race, color, sex, gender identity, gender expression, age, religion, disability, national origin, ancestry, sexual orientation, marital status, parental status, military discharge status or source of income." The Denial-of-Care Rule invites behavior that would be contrary to Center on Halsted's Code of Conduct in that it invites discrimination against and mistreatment of LGBT clients. Center on Halsted has built its reputation on being a place where LGBT individuals can be their full, authentic selves. The Denial-of-Care Rule infringes upon our reputation and mission. The Rule could damage us to the point that the LGBT community may cease seeing Center on Halsted as a safe place for the community to go in clients' most vulnerable times of need.

24. Center on Halsted's funding may also be affected. Center on Halsted receives various forms of pass-through federal funding from HHS, including Ryan White funding and funding from the National Institutes of Health and the Centers for Disease Control and Prevention. Center on Halsted also benefits from programs governed by the Centers for Medicare through Medicare

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reimbursements. If Center on Halsted chooses to best serve its communities and to follow its mission, federal dollars, which comprise about a tenth of the budget, may be cut if we are found to be out of compliance with the Denial-of-Care Rule. Center on Halsted, therefore, has a reasonable fear that it could be sanctioned and lose vital federal funding as a result of our nondiscrimination policies. The loss of such funding would result in massive service reduction and gut long standing signature programs that are the cornerstones of our work.

25. The daily administration of Center on Halsted will also be affected. When it started to become clear at the beginning of the current administration that LGBT people would experience a shift toward less support, fear and apprehension-based tensions within the community rose, particularly regarding safety concerns. At Center on Halsted, active shooter trainings have become part of all of our staff training rotations as well as part of the onboarding process for all new staff and interns. Not only are LGBT staff feeling the threat that accompanies the loss of support, they are also now on heightened alert because active shooter training is a reminder that they could very well be in harm's way if a shooter targets Center on Halsted. This, coupled with the growing number of ways that the federal government is creating laws that harm the LGBT community and dismantling the protections we worked so hard for, is creating the need for increased staffsupervision time and strategy sessions to help everyone at Center on Halsted understand, cope with, and handle the negative effects of the Denial-of-Care Rule.

I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct to the best of my knowledge.

Executed on September (2019, in Chicago, Illinois.

Modesto Valle

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Chief Executive Officer